

Race Timer - Assistant

About Race Timing Solutions

Race Timing Solutions Ltd (RTS) is a well-established and fast growing chip timing and event services company. Over the past 6 years RTS has gone from strength to strength and has now firmly secured its seat at the chip timing industries table.

Over the last 6 years, RTS has grown significantly, not least in terms of the number of events we have timed. The size and scale of the events RTS is timing is also increasing. In it's first year, RTS timed 11 events, by 2016 this had increased to 162 events, this year 200+ is the target (and we're well on the way already!).

Some of the largest events RTS have timed include the Richmond Running Festival in London and the Total Warrior OCR series. These events have around 8,000 and 9,000 entrants (per event) respectively. RTS has been the trusted supplier of chip timing for these two events for the last 4 years - it will be again in 2017.

The Role

Assisting Race Timing Managers to deliver on-site race timing and helping to achieve high quality services to our clients at all times.

Pay

£100 - 140 / Day.

There may be the opportunity to progress to an RTS Timing Manager if employees show enthusiasm and ability as a Timing Assistant - this can be up to £200 / Day.

Main Responsibilities

- Assisting with the management of on-site timing services;
- Transport timing and other ancillary equipment to event site;
- Assisting with and often being responsible for the set up of such equipment;
- Dealing with organiser and participant queries efficiently and professionally and referring these queries to Timing Manager where appropriate;
- Helping to start the race and ensure the timing process is working correctly at all times;
- Proactively identify timing issues and take action to prevent disruption to the timing process and the smooth running of client events in general;
- Helping the Timing Manager to undertake quality control of race results and identify and deal with any on site queries;
- Supply race organisers with results as and when required;
- Develop and maintain outstanding working relationships with clients to ensure total customer satisfaction;
- Report any serious equipment or client issues to the Timing Manager immediately; and
- Act with the Race Timing Solutions values in mind at all times.



Skills and Experience

Essential

- Ability to work with computers;
- Proven ability to set high standards and motivate self to meet them;
- Positive, enthusiastic, and friendly attitude;
- Ability to build rapport quickly with new people and work in partnership with them to deliver joint objectives;
- Able to work in a tidy and organised manner at all times;
- Able to communicate clearly and courteously;
- Able to work effectively in high pressure situations and always remain calm;
- Proactive and uses own initiative;
- Passion for delivering an excellent service to clients;
- Full UK driving licence; and
- Ability to get to Hatfield early in the morning via personal transport (i.e. use of own car).

Desirable

- Keen interest in sports or technology; and
- Understanding of events and how they are organised.

Additional Information

- Work will be predominantly weekend based;
- Early morning starts (circa 5am from Hatfield, Herts) are frequent;
- Travel expenses from Hatfield, Herts will be covered;
- Sometimes over night stays will be required (accommodation provided);
- This is a zero hour contract;
- You are not expected to time every weekend; and
- Peak season is between March and November, therefore the opportunity to work will be greater during this period.

Interested?

If the answer is yes, then please contact Richard on 07962 021045 / Charlie on 07798 725842, or by email on richard@racetiming solutions.co.uk / charlie@racetiming solutions.co.uk with a copy of your CV and a **QUICK** note as to why you'd be suited to the role and Race Timing Solutions in general!

If you want to find out a little more about us visit our website @ www.racetiming solutions.co.uk and follow us on Facebook (Race Timing Solutions), Twitter (racetiming solutions) or Instagram (racetiming solutions) and send us a message to express your interest!

